

GStek Seaport-e QCP

GStek makes every effort to ensure total customer satisfaction through an effective Quality Management System. The key to our quality system is the commitment of management and employees towards achieving our quality goals.

Our dedication to accountability, reliability and flexibility is the core of GStek's philosophy. The prime responsibility of every employee is to deliver quality service that exceeds our customer's requirements.

We recognize that our customer's appraisal of our performance is critically important to our overall reputation and that our customer's satisfaction is the key factor in our overall success. Therefore, our goal is to earn exceptional customer satisfaction by meeting all contract requirements and exceeding customer expectations.

GStek will strive to meet and exceed our customer's requirements and expectations by:

- Clearly understanding the requirements and expectations of our customers
- Delivering services of the highest quality, reliability and consistency
- Meeting all commitments to customers on time
- Providing continuous quality review and improvements in service
- Focusing on problem prevention
- Training our employees to support the delivery of a high quality end product